

announcement Year 2010^{H1} Training Calendar



Venue at Boulevard or Cititel Hotel, Mid Valley, Kuala Lumpur.



- 21-22 January **SIA**® ...Strategic Innovation Advantage for business transformation
- 24-25 February **CreaM**® ...Creativity Management for enhancing staff performance
- 29-30 March **\$\$Ring-it**® ...innovative telemarketing skills
- 29-30 April **PSI**® ...Product and Service Innovation, advancing business advantage
- 26-27 May **WIN**® ...Winning Innovative Negotiation
- 28-29 June **CSI**® ...Customer Service Innovation, inspiring and creating potentials

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facilitator for



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